

# 2021 ANNUAL REPORT



# **LEADERSHIP** Report

Our credit union believes that a brighter financial future should be accessible to everyone. Throughout another year of unprecedented challenges and change, InFirst Federal Credit Union's commitment to the credit union philosophy of "people helping people" never waivered.

We believe that our mission is possible through the unique way that we collaborate to provide financial services to our members. Our focus on the present, with an eye toward the future, helped us change course during another challenging year while continuing to deliver an unparalleled service experience to our family of members regardless of where they call home.

The success of your credit union also hinges on strategic initiatives that prepare for the unexpected and incorporate essential changes, while allowing us to remain nimble when the unpredictable arises. In June, we welcomed the members of the former FedStar Federal Credit Union into the InFirst family. We now have 8 branches and 13 ATMs throughout Virginia, Maryland, and Washington, D.C. Today, your credit union is in a better position to serve all of our 15,000 members.

InFirst remains well-positioned to help our members make smarter financial decisions. During 2021, our assets increased \$33,111,272 to \$229,806,693; shares increased \$29,702,885 to \$203,910,136; and loans increased \$38,186,493 to \$170,676,163. We must continue to grow smartly to remain "well-capitalized." We are happy to report that the credit union ended the year with net income of \$961,298.

Much has changed over the past two years, both in our world and in our industry. Pandemic-driven consumer behaviors continued to accelerate digital adoption, hence, our transition to contactless debit and credit cards in 2021. Despite the many changes, one thing remains constant after 87 years: Our commitment to our members.

In today's highly competitive landscape, standing out for the right reasons can be the difference between thriving and merely surviving which is why the ability to change course speaks volumes about the InFirst team and the job knowledge needed to accomplish our goals while serving our diverse membership.

On behalf of the entire InFirst Federal Credit Union staff, Board of Directors, and Supervisory Committee, thank you for your partnership and trust. We look forward to our continued journey and the opportunities we mutually hold for boundless momentum in 2022 and beyond.

Alan D. Rothenberg, Chair Martha W. Wye, President & CEO

Serving our members since 1935.

#### **BOARD OF DIRECTORS**

Alan D. Rothenberg Chair Arthur D. Scrutchins Vice Chair Lynn C. Ross, Ph.D.
Secretary
Dennis M. Corrigan
Treasurer

Bette D. Cabot

Director

# **SUPERVISORY COMMITTEE** Report

The Supervisory Committee is composed of independent volunteers who are primarily responsible for ensuring that the financial condition of InFirst Federal Credit Union is accurately stated and presented. The Supervisory Committee is the watchdog of the credit union and is tasked with making sure that established policies and procedures are followed.

The Committee's major responsibilities are to you, the members. The Committee ensures compliance with NCUA guidelines and regulations, monitors the financial reporting by management, oversees the role of the Internal Audit department, and makes sure that your credit union responds to the concerns of the members.

During 2021, the Committee engaged the services of Robert L. Mann, LLC, Certified Public Accountant, to perform the annual audit of the credit union's financial statements to make certain that these statements fairly represent, in all material respects, the financial position and operational results in compliance with generally accepted accounting principles (GAAP).

The last NCUA examination found your credit union to be a safe, sound financial institution. An independent firm specializing in technology security performed intrusion detection audits. The credit union received an excellent report for its technology security systems and processes. The credit union finished financially strong and continues to be well-capitalized.

All of these accomplishments show our continued commitment to provide extraordinary value and service to each of you, the member-owners. These steps ensure that the members' needs are being addressed, while providing assurance that InFirst Federal Credit Union's financial condition is accurately stated and presented.

Sincerely.

Latashia S. Middleton, Chair

Sara B. Rearden

A. Gregory Winborne

#### **LOCATIONS**

# Alexandria Branch

6462 Little River Turnpike Alexandria, VA 22312

### Fredericksburg Branch

1151 Carl D. Silver Parkway Fredericksburg, VA 22401

### **King George Branch**

16384 Consumer Row King George, VA 22485

# **Marlow Heights Branch**

4003 Branch Avenue Temple Hills, MD 20748

#### **Melrose Branch**

5005 Melrose Ave NW Roanoke, VA 24017

### **Poff Branch**

210 Franklin Road Roanoke, VA 24011

#### Salem Branch

2 W. Main Street Salem, VA 24153

# U.S. Office of Personnel Management - OPM Branch

1900 E Street, NW Room 1H41 Washington, D.C. 20415

# FINANCIAL Report

RA Accounts   \$2,785,378   \$2,108,706   (\$676,672)     Share Draft/Checking   \$39,393,103   \$35,350,732   (\$4,042,371)     Certificates   \$80,381,608   \$76,831,831   (\$3,549,777)     Money Market Accounts   \$25,651,216   \$21,048,185   (\$4,603,031)     Share/Savings   \$55,698,830   \$38,867,796   (\$16,831,034)     Accounts Payable   \$428,302   \$144,343   (\$283,959)     Notes Payable   \$5,505,050   \$2,504,133   (\$3,000,917)     Withholding Taxes   (\$5,080)   \$1,290   \$6,370     Accrued Expenses   \$345,910   \$310,418   (\$35,492)     Other Liabilities   \$1,202,094   \$1,310,250   \$108,155     Reserves   \$9,105,469   \$9,105,469   \$0     Unrealized Gain (Loss) on Securities   \$33,436   \$14,671   (\$18,766)     Undivided Earnings   \$9,643,418   \$8,848,939   (\$794,479)     Total Liabilities & Net Worth   \$229,806,693   \$196,695,421   (\$33,111,272)     INCOME   \$2021   \$2020   VARIANCE   \$10,000   \$10,0	ASSETS Loans Allowance for Loan Losses Cash in Banks Investments Land & Building Furniture & Fixtures CUMA/Co-Op/PSCU Share Insurance Fund Other Assets Accrued Income	\$170,676,163 (\$1,121,301) \$13,593,244 \$32,201,486 \$5,430,444 \$842,497 \$241,728 \$1,936,024 \$5,472,574 \$533,834	\$132,489,669 (\$862,591) \$10,137,805 \$40,849,050 \$5,376,906 \$898,158 \$274,895 \$1,566,450 \$5,447,966 \$517,113	VARIANCE (\$38,186,494) \$258,710 (\$3,455,439) \$8,647,564 (\$53,538) \$55,661 \$33,167 (\$369,574) (\$24,608) (\$16,721)
RA Accounts	Total Assets	\$229,806,693	\$196,695,421	(\$33,111,272)
INCOME         2021         2020         VARIANCE           Income on Loans         \$6,355,242         \$5,901,092         (\$454,150)           Income on Investments         \$1,164,782         \$822,581         (\$342,201)           Other Income         \$2,381,207         \$2,154,949         (\$226,258)           Total Expenses         (\$7,342,161)         (\$6,789,894)         \$552,267           Dividends Paid         (\$1,590,901)         (\$1,827,369)         (\$236,468)           Regular Reserves (Net)         \$0         \$0         \$0	IRA Accounts Share Draft/Checking Certificates Money Market Accounts Share/Savings Accounts Payable Notes Payable Withholding Taxes Accrued Expenses Other Liabilities Reserves Unrealized Gain (Loss) on Securities Accumulated OCI	\$2,785,378 \$39,393,103 \$80,381,608 \$25,651,216 \$55,698,830 \$428,302 \$5,505,050 (\$5,080) \$345,910 \$1,202,094 \$9,105,469 (\$362,041) \$33,436	\$2,108,706 \$35,350,732 \$76,831,831 \$21,048,185 \$38,867,796 \$144,343 \$2,504,133 \$1,290 \$310,418 \$1,310,250 \$9,105,469 \$248,658 \$14,671	(\$4,042,371) (\$3,549,777) (\$4,603,031) (\$16,831,034) (\$283,959) (\$3,000,917) \$6,370 (\$35,492) \$108,155 \$0 \$610,699 (\$18,766)
Income on Loans         \$6,355,242         \$5,901,092         (\$454,150)           Income on Investments         \$1,164,782         \$822,581         (\$342,201)           Other Income         \$2,381,207         \$2,154,949         (\$226,258)           Total Expenses         (\$7,342,161)         (\$6,789,894)         \$552,267           Dividends Paid         (\$1,590,901)         (\$1,827,369)         (\$236,468)           Regular Reserves (Net)         \$0         \$0	Total Liabilities & Net Worth	\$229,806,693	\$196,695,421	(\$33,111,272)
Net Income \$961,298 \$403,467 (\$557,831)	Income on Loans Income on Investments Other Income Total Expenses Dividends Paid Regular Reserves (Net) Gain (Loss) Disposition of Assets	\$6,355,242 \$1,164,782 \$2,381,207 (\$7,342,161) (\$1,590,901) \$0 (\$6,871)	\$5,901,092 \$822,581 \$2,154,949 (\$6,789,894) (\$1,827,369) \$0 \$142,108	(\$226,258) \$552,267 (\$236,468) \$0 \$148,979

# **MANAGEMENT**

Martha W. Wye
President & CEO

Patricia A. Irwin
Senior Vice President of Administration

Carolyn M. Inscoe
Chief Financial Officer

Steve J. Davitt

**Vice President of Strategic Development** 

Tameka C. Murphy
Vice President of Human Resources

Michael E. Mutchler

Vice President of Lending

Janice K. O'Brien

**Vice President of Member Engagement**